

Returns & Refund Policy (Digital Products)

Returns, Refunds and Exchanges

Thank you for your purchase.

Due to the nature of digital products, all sales are final. Once a digital product has been purchased and delivered, it cannot be returned, exchanged, or refunded. Digital files are immediately accessible and cannot be physically returned in the same way as tangible goods.

To help customers make an informed purchasing decision, we provide a **preview page** that allows you to review the contents, format, and sample documents before completing your purchase. We strongly encourage all customers to carefully examine the preview materials and product descriptions to ensure the product meets their requirements.

Refund Exceptions

A refund may only be considered under the following circumstances:

- You were charged more than once for the same order.
- The digital product was not delivered due to a technical fault that cannot be resolved.
- You received a product that is materially different from the product description provided on our website.

Refund requests based on personal preference, change of mind, lack of use, failure to read the product description, or incompatibility with software not specified in the product requirements will not be eligible for a refund.

Technical Support

If you experience any issues accessing, downloading, or opening your purchased files, please contact us. We will make every reasonable effort to assist you and ensure you receive the product you purchased.

Contact Us

For any questions regarding this policy or to report a technical issue, please contact us at:

Email: [Insert Email Address]

Website: [Insert Website URL]

By completing your purchase, you acknowledge that you have reviewed the available preview materials and agree to this Returns & Refund Policy.